



MORNINGSTAR MISSION

Channeling God's Love to the World God Loves

Morningstar's Mission:

Is to channel God's love to a world God loves. We know that people cannot reach their potential without routine access to healthy meals, knowing each day they have a warm, dry place to lay their head, and feeling safe from those who may wish to cause them harm.

Why are we hiring:

Morningstar is opening an overnight warming centre for the winter months in Napanee. This will be our third year of operation; it will be staff-led and supported by volunteers.

Warming Centre Vision:

Success will be fostering an environment that is safe, inclusive and welcoming to those who come through the doors. We will create trust and genuine connection with precariously housed individuals and those living rough.

Job Title:

Warming Centre Overnight Staff

Application Instructions:

Please include a cover letter clearly outlining how your skills and experiences correspond with the specific job qualifications along with your resume. Email covering letter and resume to morningstar@cogeco.net, the subject line will be "Overnight Staff Application".

Please apply by Friday, December 10th, 2021.

We will be contacting only those applicants that will be interviewed.



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Warming Centre Overnight Staff

Reports to: The Warming Centre Program Manager

Overview

The Warming Centre Overnight Staff will be working with our guests and volunteers. They will be directly interacting with homeless individuals and will be fostering an environment that is safe, inclusive and welcoming to those who come through the doors. The successful candidates will use their knowledge and experience to create trust and foster a genuine connection with precariously housed individuals and those living rough. Once we have established trust and connections we can support and inspire these at-risk individuals to connect, or reconnect, with community resources. The Warming Centre is a program of Morningstar Mission and will operate during the winter months of the 2021-22 season and will be in Napanee.

Description

The Warming Centre Overnight Staff will be responsible for:

- Creating a welcoming, supportive, respectful and safe atmosphere.
- Providing assistance and interim support to clients in attendance.
- Promoting safety and security at all times, taking action as required.
- Attending program meetings and training sessions as requested.
- Completing other duties as assigned by Warming Center Manager.
- Triaging individuals and families who seek emergency assistance for their housing crisis through administration of screening and coordinated intake protocol.
- Identify and encourage individuals to connect with agency resources related to housing, mental health and addictions and food programs.
- Providing essential program services to meet the immediate need of clients for safe overnight accommodation; nutrition and hygiene, and security of belongings.
- Providing information on other community services to assist the individual or family resolve their homelessness.
- Data collection.
- Completion of incident reports as per policy.
- Understanding that many volunteers come from local churches and can be encouraged to offer prayer to those who come through the doors.



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Required skills and Knowledge

- Knowledge of homelessness and affordable housing issues within the community and the strategies to end chronic homelessness.
- Knowledge of Morningstar Mission programs and services.
- Knowledge of the resources in the community for individuals, youth and families who are homeless, at risk of homelessness, living in poverty, or living with mental health or addiction issues.
- skilled at brokering services for client appropriate to the responsibilities of the job.
- Ability to assist in helping individuals move towards utilizing housing resources available in and around our community.
- Ability to integrate harm reduction approaches as appropriate in daily interactions with clients.
- Understanding of psycho-social rehabilitation, recovery model motivational interviewing and journey of change and its influence on client outcomes.
- Ability to identify and assess risk and implement strategies which minimize risk to self, volunteer staff, the client, and others.
- Knowledge of and adherence to privacy policies within the organization related to confidentiality of client information.
- Strong problem solving, conflict resolution and mediation skills.
- The ability to negotiate and mediate difficult situations and produce positive results.
- Ability to function as a participating member of the team and understand the work of the team as part of a broader system to end chronic homelessness.
- Excellent written and oral communication skills.
- As a grassroots Christian organization, applicant must be comfortable in a faith-based organization.

Qualifications and Requirements

- University degree or community college diploma in related discipline.
- Minimum one year work experience in human services.
- Non-violent Crisis Intervention Training or related training.
- First Aid and CPR.
- CPIC – vulnerable sector required prior to employment.

Hourly Wage and Length of Employment

- \$20-\$25 per hour based on skills and experience.
- Contract position for 3 to 4 months depending on funding commitments.
- Full time and part-time positions available.



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